MANOR ROAD PRIMARY SCHOOL

Early Help Offer

September 2026

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Early Help Offer

At Manor Road Primary School, we recognise how challenging day to day family life can be. It is perfectly normal for all families to need a little extra help or advice from time to time. If you, as a family, are struggling or if you have any worries or concerns about your child, our Early Help Offer can provide much needed support and advice. This may include concerns about behaviour, mental health or general wellbeing. Please come and talk to us.

Key People:

Karen Marshall	Headteacher, Designated Safeguarding Lead, SENDCO
Kellie Foulds	Deputy Headteacher, Deputy Designated Safeguarding Lead
Debra Conway	Headteacher's PA, Parent Support Adviser, SEND Admin
Katy Elford	Mental Health Lead
Angela Park	Family Support Worker

You can contact us by phone on 01772 335699 or call into school to speak to us.

How can we help?

We can offer:

- A listening ear
- Advice and strategies to support your family with challenging behaviour or attendance concerns
- Access to counselling from professional therapeutic services in school
- One-to-One support for children to help with confidence, self-esteem, bereavement, anger management, anxiety etc.
- Group support for children to help with friendships and social behaviours, eg. Lego Therapy
- Support in accessing free school meals

- Access to local food banks and charities who can support with other household needs such as furniture
- Advice regarding any SEND concerns you may have
- An Early Help Assessment (see below) to identify areas where you may benefit from support
- Referrals for parenting support
- Referrals to other agencies who can provide specialist help, such as the School Nursing Team, CAMHS, CFWS, Compass Bloom, Speech & Language Therapy and support to access these services
- Signposting to organisations who can support with housing, financial or mental health concerns and support to access these services

The right help at the right time

To ensure that your family will access the right level of support at the right time, we use the principles set out in the Working Well with Children and Families document.

A brief overview of the different levels of need can be found below:



Early Help Assessment

Sometimes children and their families might need some extra help and this might come from a range of different organisations, all working together.

An Early Help Assessment is a way of noting down what is going well in your family, what your worries are and what needs to happen to help things improve. Together with a Lead Professional, you will then agree the best way to make this happen; this will be written into a Family Help Plan and we will work closely with you to co-ordinate work alongside your child and family.

Regular Team Around the Family (TAF) meetings will be held to see how things are going for your family, to record the progress you make and to identify any further help you might need.

When can you ask for help?

At Manor Road Primary School, we are committed to working with families to ensure the best possible outcomes for all our children. Please do not hesitate to contact us if you need support.